

Qrise Terms of Use

Last updated: September 11, 2025

Please read these Terms carefully. They constitute a legal agreement between you and our company and contain important information about your rights, legal remedies, and obligations.

Qrise's mission is to improve lives through new knowledge. We enable people anywhere in the world to create and provide educational services (instructors) and to register for access to educational services (students). We believe that our marketplace model is the best way to offer useful learning services to our users. To keep our platform and services safe for you, for us, and for our community of instructors and students, we have established certain rules. These Terms apply to all of your activities on the Qrise website, in Qrise mobile applications, our television applications, our APIs, and other related services (collectively, the "Services").

If you provide any educational services or carry out any other teaching activity on the Qrise platform, you must also accept the Instructor Terms. We provide detailed information about how we process the personal data of students and instructors in our Privacy Policy. The Privacy Policy and other Qrise policies applicable to your use of the Services are incorporated into these Terms by reference.

Use of our website and applications may involve sending information about your browser and application activity to third parties that provide services to Qrise. By using the Services, you agree to the transmission of such information.

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1. Accounts

You need an account to use most features of our platform. Keep your password secure because you are responsible for all activity associated with your account. If you suspect that someone is using your account, notify us by contacting our Support Team. To use Qrise, you must have reached the age at which you may consent to the use of online services in your country.

You need an account to use most features of our platform, including purchasing and accessing content or submitting content for publication. When creating and maintaining your account, you must provide and continue to provide accurate and complete information, including a valid email address.

You are fully responsible for your account and everything that happens through it, including any harm or loss caused to us or anyone else by a person using your account without your permission. You must therefore protect your password. You may not transfer your account to another person or use another person's account. If you contact us to request access to an account, we will provide access only if you supply the information necessary to prove that you are the account owner.

If you learn that someone is using your account without your permission, or if you suspect any other security breach, notify us immediately through our Support Team. We may request information from you to confirm that you are the actual account owner.

Students and instructors must be at least 18 years old to create a Qrise account and use the Services. If you are under 18 but above the minimum age for consent to online services under the law of your place of residence, such as 13 in the United States or 16 in Ireland, you may not create your own account. We encourage you to ask a parent or guardian to open an account and help you access Services that are appropriate for you. This option does not apply to Coaching Services, as described below, which are available only to users aged 18 or older. If you are below the minimum permitted age for online services, you may not create a Qrise account or use the Services regardless of parental or guardian consent. If we discover that you created an account in violation of these rules, we will terminate it. Under the Instructor Terms, you may be asked to verify your identity before you are permitted to submit content for publication on Qrise.

You may close your account at any time by following the steps described in the relevant support instructions. Please review our Privacy Policy to understand what happens after your account is closed.

2. Content Access and Lifetime Access

When you enroll in a course or obtain access to other content, we grant you a license to view that content through the Qrise Services and to use it only for that purpose. Do not attempt to transfer or resell content. In general, we grant you a lifetime-access license, except where we must remove content for legal or policy reasons. Lifetime access does not apply to Coaching Services or to enrollments made through Subscription Plans, as described below.

Under our Instructor Terms, when instructors publish content on Qrise, they grant Qrise a license that allows us to license that content to students. This means that we may sublicense the content to enrolled students. If you are a student, when you enroll in a course or other free or paid content, you receive a license from Qrise to view the content through the Qrise platform and Services, and Qrise is the licensor of record. Content is licensed to you, not sold. The license does not give you the right to resell content in any form, including by sharing account information with a purchaser, illegally downloading content, or making it available on torrent sites.

In more precise legal terms, Qrise grants you, as a student, a limited, non-exclusive, non-transferable license to access and view content for which you have paid all required fees, solely for your personal, non-commercial, educational use through the Services, in accordance with these Terms and any conditions or restrictions associated with particular content or Service features. All other uses are expressly prohibited. Unless Qrise gives you explicit permission in a written agreement signed by an authorized Qrise representative, you may not reproduce, redistribute, transmit, assign, sell, broadcast, rent, share, lend, modify, adapt, edit, create derivative works from, sublicense, or otherwise transfer or use any content. This restriction also applies to content accessed through our APIs.

We generally grant students a lifetime-access license when they enroll in a course or obtain access to other content. However, we reserve the right to revoke any license to access or use content at any time if we decide or are required to disable access for legal or policy reasons. For example, this may occur where a course or other content is the subject of a copyright complaint or where we determine that it violates our Conduct, Trust, and Safety Rules. Lifetime access does not apply to enrollments through Subscription Plans or Coaching Services and does not extend to additional features or services associated with a course or other content.

Instructors may not grant licenses to their content directly to students. Any such direct license is void and constitutes a violation of these Terms.

3. Payments, Credits, and Refunds

When making a payment, you agree to use a valid payment method. If you are dissatisfied with purchased content, Qrise offers a refund within 30 days, either as a monetary refund or account credit, for most content. Certain Services, including Subscription Plans, Coaching Services, and Exam Vouchers as described below, are not eligible for this refund.

3.1 Pricing

Prices for Qrise Services are generally determined in accordance with the Instructor Terms and our Promotions Policy. In some cases, prices offered on the Qrise website may differ from prices offered through our mobile or television applications because of mobile-platform providers' pricing systems and their sales and promotion policies.

We occasionally run promotions and sales during which certain Services are offered at discounted prices for a specified period. The applicable purchase price is the price displayed when you complete the purchase at checkout. Prices for particular Services may differ when you are logged into your account from prices available to users who are not registered or logged in, because some promotions are available only to new users.

If you are logged into your account, the displayed currency is based on the location information associated with your account when it was created. If you are not logged in, prices are displayed in the currency of the country in which you are located. We do not provide an option to view prices in other currencies.

If you are a student located in a country where consumer sales are subject to use tax, sales tax, goods and services tax, or value-added tax, we are responsible for collecting and remitting the applicable tax to the appropriate tax authorities. Depending on your location, the displayed price may include such taxes, or taxes may be added at checkout.

3.2 Payments

You agree to pay the fees for the Services you purchase and authorize us to charge your debit or credit card or process other payment methods, such as Boletto, SEPA, direct debit, or a mobile wallet, for those fees. Qrise works with payment service providers to offer convenient payment methods in your country and to keep payment information secure. We may update your payment methods using information provided by our payment service providers. Please review our Privacy Policy for further information.

You may not use an invalid or unauthorized payment method. If your payment method is invalid but you nevertheless obtain access to a Service, you agree to pay the applicable fees within 30 days after receiving notice from us. We reserve the right to disable access to any Service for which we have not received adequate payment.

3.3 Refunds and Refund Credits

If purchased content does not meet your expectations, you may request a refund from Qrise within 30 days after purchasing that content. This refund option does not apply to certain Services, including Subscription Plans, Coaching Services, and Exam Vouchers. At our discretion, and depending on the capabilities of our payment service providers, the platform on which you purchased the Service, whether the website, a mobile application, or a television application, and other relevant factors, we may issue the refund as account credit or return it to the original payment method. No refund or refund credit is due after the 30-day refund-guarantee period has expired. However, if content you previously purchased is disabled for certain legal or policy reasons, you may be eligible for a refund after the 30-day period. Qrise may also issue refunds after the 30-day period in cases of suspected or confirmed account fraud.

To request a refund, follow the steps described in the applicable support instructions. As stated in the Instructor Terms, instructors agree that students are entitled to such refunds.

If refund credits are issued to your account, they will automatically be applied to your next eligible purchase on our website, but they cannot be used for purchases through our mobile or television

applications. Credits may expire if not used within the specified period, are non-refundable, and have no cash value, unless otherwise required by applicable law.

If, in our discretion, we believe you are abusing our refund policy, for example because you have consumed a substantial amount of the content before requesting a refund or have repeatedly requested refunds, we may deny the refund, restrict future refund requests, suspend or terminate your account, and/or limit your future use of the Services. If we suspend or terminate your account or disable access to the Services because you violated these Terms or our Conduct, Trust, and Safety Rules, you will not be entitled to any credit or refund.

Refund credits, bonus credits, and other promotional credits provided by Qrise may be used only in accordance with the terms of the relevant promotion or offer. Such credits may not be exchanged for cash unless required by applicable law.

3.4 Promotional Codes and Gift Credits

Qrise and our partners may offer students gift and promotional codes. Some codes may be redeemed as gift or promotional credits applied to your Qrise account and used to purchase eligible Services on our platform, subject to the terms applicable to the relevant code. Other codes may be applied directly to specified Services. Gift or promotional credits cannot be used for purchases through our mobile or television applications.

Codes, credits, and their associated value may have a limited validity period and may expire if not used within the period shown in your Qrise account. Gift and promotional codes issued by Qrise cannot be redeemed for cash except where permitted by the code terms or required by applicable law. Gift and promotional codes offered by partners are governed by the relevant partner refund policies. If you have multiple stored credit balances, Qrise may determine which credits are applied to a purchase. Further details are available on the support page and in the terms provided with the relevant codes.

4. Content and Conduct Rules

Qrise may be used only for lawful purposes. You are responsible for your conduct and for all content you post on our platform. Your conduct, reviews, questions, posts, courses, and other uploaded content must comply with our Conduct, Trust, and Safety Rules, applicable law, and the intellectual property rights of others. We may suspend or terminate your account for repeated or serious violations. If you believe someone is infringing your copyright on our platform, notify us.

You may not access or use the Services or create an account for an unlawful purpose. Your use of the Services and your conduct on the platform must comply with applicable local and national laws and regulations. You are solely responsible for knowing and complying with the laws that apply to you.

If you are a student, the Services may allow you to ask instructors questions about courses or other content in which you are enrolled, post reviews, and interact with instructors through Coaching Services. For certain content, an instructor may ask you to submit work as homework or tests. Do not post or submit content that does not belong to you.

If you are an instructor, you may submit content for publication on the platform and communicate with students who have enrolled in your content or who interact with you through Coaching Services. In either case, you must comply with the law and respect the rights of others. You may not post or otherwise provide courses, questions, answers, reviews, or other content that violates applicable local or national laws or regulations. You are solely responsible for the courses, content, and actions you post or undertake through the platform and Services and for their consequences. Before submitting content for publication on Qrise, ensure that you understand the copyright restrictions stated in the Instructor Terms.

If we determine that your course or content violates the law or another person's rights, including intellectual property or image rights, is connected to illegal activity, violates our Conduct Rules, or is otherwise unlawful, objectionable, or questionable, such as where you impersonate another person, we may remove it from the platform. Qrise complies with applicable copyright laws. Please review our Intellectual Property Policy for further details.

Qrise may enforce these Terms and our Conduct, Trust, and Safety Rules at its discretion. We may restrict or terminate your permission to use the platform and Services or suspend or terminate your account at any time, with or without notice, for any violation of these Terms, failure to pay fees on time, fraudulent refund requests, requests from law-enforcement or government authorities, extended inactivity, unexpected technical problems, suspected fraudulent or illegal activity, or any other reason. Upon termination, we may delete your account and content and prevent further access to the platform and Services. Your content may remain available on the platform even after your account has been suspended or terminated. You agree that we are not liable to you or any third party for termination of your account, removal of your content, or blocking your access to the platform or Services.

If a user posts content that infringes your copyright or trademark rights, notify us. Under the Instructor Terms, instructors must comply with the law and respect the intellectual property rights of others. See our Intellectual Property Policy for information on submitting a copyright or trademark infringement notice.

5. Qrise's Rights to Content You Post

You retain ownership of the content you post on our platform or otherwise make available through the Services, including your courses. We may share your content with others through any media, including through advertising on other websites.

Content you post as a student or instructor, including courses, remains yours. By posting courses and other content, you authorize Qrise to reuse and share that content, but you do not lose ownership of it. If you are an instructor, make sure you understand the content-licensing terms in the Instructor Terms.

When you post content, comments, questions, or reviews, or submit ideas or suggestions regarding new features or improvements, you authorize Qrise to use that material, share it with others, distribute and promote it through the platform and other channels, and make changes or adaptations at our discretion.

By posting content on the Qrise platform, you grant Qrise a non-exclusive license to store, process, display, publish, distribute, and provide access to the content solely for operating the platform, delivering educational services, promoting courses, and enabling users to access published content.

All intellectual property rights in the content remain with its author. Qrise does not acquire ownership of posted content. The license remains in effect while the content is available on the platform and only to the extent necessary to operate the Qrise Services.

6. Using Qrise at Your Own Risk

Anyone may use Qrise to create and publish content, and we enable instructors and students to interact for teaching and learning. As with other platforms on which people post content and interact with one another, things may sometimes go wrong, and you use Qrise at your own risk.

Our platform model does not involve legal review or control of content or Coaching sessions, and we are not in a position to determine their legality. We do not exercise editorial control over content or sessions available on the platform and therefore do not guarantee their validity, timeliness, accuracy, or reliability. If you enroll for access to content or sessions, you rely on information provided by the instructor at your own risk.

When using the Services, you may encounter content or behavior that you consider offensive, indecent, or objectionable. To the extent permitted by applicable law, Qrise has no responsibility to keep such content or behavior from you and no liability for your access to any content or enrollment in any course or session. This also applies to content and sessions related to health, wellness, and exercise. You acknowledge the risks and dangers associated with such content and sessions and voluntarily assume those risks, including the risk of illness, injury, disability, or death. You assume full responsibility for decisions you make before, during, and after enrolling in or accessing such content and sessions.

If you interact directly with a student or instructor, exercise caution when sharing personal information. We cannot control what students or instructors do with information received from other platform users. For your own safety, you should not share your email address or other personal information unnecessarily.

We do not employ instructors and are not responsible for interactions between instructors and students. We are not liable for disputes, claims, losses, injuries, or damages of any kind arising from or related to the conduct of instructors or students.

While using the Services, you may find links to websites that we do not own or operate. We are not responsible for the content or any other aspect of those third-party websites, including their collection of information about you. You should review the terms and privacy policies of those websites.

Our Services may display advertising from third parties, including advertisers, sponsors, and advertising partners, collectively referred to as "Advertisers." When you interact with an Advertiser, you interact directly with that Advertiser and not with Qrise. Except as required by applicable law, Qrise is not responsible for any aspect of your dealings with Advertisers, including purchases, offers, promises, or terms agreed between you and an Advertiser.

7. Qrise's Rights

We own the Qrise platform and Services, including the website, current and future applications and services, our logos, APIs, code, and content created by our employees. You may not interfere with or use them without permission.

All right, title, and interest in and to the Qrise platform and Services, including our website, current and future applications, APIs, databases, and content submitted or provided by our employees or partners through the Services, excluding content supplied by instructors and students, are and remain the exclusive property of Qrise and its licensors. The platform and Services are protected by the laws of the Republic of Cyprus, the European Union, and other applicable jurisdictions. Nothing in these Terms gives you the right to use the Qrise name or any Qrise trademarks, logos, domain names, or other distinctive brand features.

When accessing or using the Qrise platform and Services, you may not:

- access, interfere with, or use non-public areas of the platform, including content-storage areas, Qrise computer systems, or the technical delivery systems of Qrise service providers;
- disable, interfere with, or attempt to circumvent security-related features of the platform, or probe, scan, or test any system for vulnerabilities;
- copy, modify, create derivative works of, reverse engineer, disassemble, or otherwise attempt to discover source code or underlying materials of the Qrise platform or Services;
- access, search, or attempt to access or search the platform by any means, automated or otherwise, other than the search functionality currently provided through our website, mobile applications, or APIs and only in accordance with the applicable API terms; web scraping, crawlers, spiders, bots, and other automated access methods are prohibited; or
- use the Services to send data with a modified, misleading, or false source, such as sending emails that appear to be from Qrise, or interfere with or disrupt, or attempt to interfere with or disrupt, the access of any user, host, or network, including by sending viruses, overloading systems, posting excessive comments, spamming, mass mailing, or otherwise interfering with or imposing an unreasonable burden on the Services.

8. Subscription Terms

This section contains additional terms that apply when a student uses collections of content available through a subscription, referred to as "Subscription Plans." By using a Subscription Plan, you agree to these additional terms.

8.1 Subscription Plans

When you subscribe to a Subscription Plan, you receive a limited, non-exclusive, non-transferable license to access and view the content included in that Subscription Plan through the Services. Except

for the grant of lifetime access, the terms in the section "Content Access and Lifetime Access" also apply to Subscription Plan enrollments.

A Subscription Plan may include access to interactive environments such as workspaces, referred to as "Interactive Sessions." Interactive Sessions may be hosted by a third party under its own agreement or terms and conditions and are subject to the use restrictions described on our support page. You are responsible for complying with the terms of any third-party provider.

A Subscription Plan may also include access to our GenAI Features, as defined below. Your use of those features is governed by the section "Generative AI Terms."

The scope, features, and price of a Subscription Plan are determined by the subscription you purchase or renew. You may not transfer, assign, or provide another person with access to your subscription.

We reserve the right, at any time and in our discretion, to revoke a license to content included in a Subscription Plan for legal or policy reasons, including where we no longer have the right to offer that content as part of the Subscription Plan. Further information about our right to revoke licenses appears in the section "Content Access and Lifetime Access."

8.2 Subscription Management and Cancellation

You may cancel your subscription by following the instructions on our support page. If you cancel a Subscription Plan, your access automatically ends on the last day of the applicable billing period. Unless otherwise required by applicable law, cancellation does not entitle you to a refund, credit, or reimbursement of fees already paid. Cancelling a subscription does not terminate your Qrise account.

8.3 Free Trials and Renewals

Your subscription may begin with a free trial. The duration of the free trial will be stated when you sign up. Qrise determines eligibility for a free trial in its discretion and may limit eligibility, participation, or duration. We may terminate a free trial and suspend the subscription if we determine that you are not eligible.

At the end of the free trial, you will be charged the subscription fee for the next billing period. Your subscription will renew automatically according to its settings, such as monthly or annually, unless you cancel before the free trial ends. See our support page for information about current rates and free-trial dates.

8.4 Payments and Billing

The subscription fee will be shown at the time of purchase. Our support page explains where to find the payment and billing dates applicable to your subscription. We may include taxes in the subscription fee as described in the section "Payments, Credits, and Refunds." Payments are non-refundable, and no refunds or credits are provided for partially used periods unless required by applicable law. Depending on your region, you may have a statutory right to request a refund. See the Subscription Plan Refund Policy for further details.

You must provide a payment method to subscribe to a Subscription Plan. By subscribing and providing payment information at checkout, you authorize us and our payment service providers to process the applicable charges using the payment method provided. At the end of each subscription term, we automatically renew the subscription for the same period and charge the applicable fee to your payment method.

If your payment method is updated using information supplied by our payment service providers, as described above, you authorize us to continue charging the applicable fees to the updated payment method.

If we cannot process payment using your payment method, or if you initiate a chargeback for a disputed amount and the chargeback is upheld, we may suspend or terminate your subscription.

We reserve the right to change Subscription Plans or prices for the Services at our discretion. Any price or subscription change will take effect after notice, except where applicable law requires otherwise.

8.5 Subscription Disclaimers

We make no guarantee that any particular content will be available in any Subscription Plan or that a Subscription Plan will include a minimum amount of content. At any time, we may add or remove features, otherwise modify a Subscription Plan, or discontinue it at our discretion. We are not responsible for retaining data that you enter in connection with a Subscription Plan. These disclaimers are in addition to those in the section "Disclaimers" below.

9. Generative AI Terms

This section contains additional terms that apply to your use of generative artificial intelligence features within the Services, referred to as the "Qrise AI Features" or "GenAI Features." By accessing or using a GenAI Feature, you agree to these additional terms.

9.1 Inputs and Outputs

When using a Qrise AI Feature, you may input or upload content, referred to as "Input." The Services process the Input to generate output, such as text, provided through the Services, referred to as "Output." You retain ownership of the Input and grant Qrise the rights described in the section "Qrise's Rights to Content You Post," allowing us to use the Input in the same manner as other content you submit or post on or through the platform. Qrise grants you a limited, non-transferable, non-sublicensable license to access and use the Qrise AI Features and Output in accordance with these Terms and solely for personal, non-commercial, educational purposes as part of the Services provided to you.

9.2 No Training or Fine-Tuning of Models

Qrise does not use your personal data to train or fine-tune the AI models used for the Qrise AI Features. If this position changes in the future, Qrise will use personal data for training or fine-tuning generative AI models only where an appropriate lawful basis exists. In some cases, we may need your consent and will provide a way to withdraw it. In other cases, processing may be based on another lawful basis, such as legitimate interests or contractual necessity, subject to the rights available to you under applicable law.

9.3 Restrictions on Qrise AI Features

When accessing or using Qrise AI Features, you may not:

- use Qrise AI tools or Output in a way that violates, or is reasonably likely to result in a violation of, these Terms or any applicable law or regulation, including infringement, misappropriation, or violation of another person's rights;
- falsely represent that Output was created by a human;
- submit Input containing personal or confidential information;
- deceive, mislead, abuse, or harm another person in any manner;
- automatically or programmatically extract data or Output;
- use Qrise AI Features or Output to develop models or for machine-learning purposes involving tools that may be considered competitors of Qrise;
- circumvent any restrictions or safeguards of the Qrise AI Features; or
- use Qrise AI Features or Output as the primary or a material factor in decisions affecting a person's material or personal rights or welfare, including decisions relating to finance, law, education, employment, healthcare, housing, insurance, or social services.

These restrictions are additional to those stated elsewhere in these Terms, including the sections "Content and Conduct Rules" and "Qrise's Rights."

9.4 Qrise AI Feature Disclaimers

To the extent permitted by law, we disclaim liability for damages arising from your use of Qrise AI Features or Output. You acknowledge that Qrise AI Features may generate Output that is unsuitable, incorrect, or misleading and that you are responsible for reviewing and verifying Output before using or relying on it. Output may not be unique, and other users may receive the same or similar content.

We may limit, suspend, terminate, or otherwise modify your access to Qrise AI Features at any time and in our discretion. These disclaimers supplement the section "Disclaimers" below.

10. Exam Vouchers

Qrise may offer exam vouchers for purchase through the Services, referred to as "Exam Vouchers." Exam Vouchers may be redeemed with designated third-party providers for specified certification examinations. For clarity, Exam Vouchers are not "content" under these Terms. By purchasing an Exam Voucher, you agree to the additional terms in this section.

10.1 No Refunds

All Exam Voucher purchases are final. Except where required by applicable law, Exam Vouchers are non-refundable, non-returnable, and non-exchangeable. They cannot be redeemed for cash, credits, or any other value.

10.2 Exam Voucher Restrictions

Exam Vouchers are non-transferable and may not be resold. They are valid only for the particular examination and provider identified at purchase and may be available for purchase and use only in certain countries. Unless otherwise stated at purchase, each Exam Voucher is valid for one exam registration only. Exam Vouchers cannot be applied to an examination that has already been taken.

An Exam Voucher expires on the date stated at purchase and cannot be extended or renewed for any reason. You are responsible for reviewing all eligibility requirements imposed by the exam provider. No refund or replacement will be provided if you cannot take the exam because you do not meet those requirements. If you do not register for or attend the examination before the voucher expires, the voucher and examination fee are forfeited. An expired Exam Voucher has no value and will not be restored, replaced, or refunded.

Qrise may cancel an Exam Voucher obtained fraudulently, resold, transferred, or otherwise used in violation of these Terms or applicable law. Qrise is not responsible for lost, stolen, or unauthorized use of Exam Vouchers.

10.3 Redemption and Third-Party Providers

Exam Vouchers may be redeemed only with the designated third-party provider. Qrise does not control the administration, scheduling, content, or outcome of examinations for which an Exam Voucher is purchased. If a certification provider discontinues an examination before the Exam Voucher expires, the voucher may become invalid and may not be refundable or replaceable.

When purchasing or using an Exam Voucher, you may be required to accept additional third-party terms. You are responsible for reviewing and complying with all such terms before purchasing or using the voucher.

10.4 Exam Voucher Disclaimers

Qrise does not guarantee the availability of any examination, a particular examination result, or acceptance of an Exam Voucher by a third-party provider if the provider stops offering the examination or changes its policies after your purchase. To the extent permitted by law, Qrise disclaims liability for damages arising from the purchase or use of Exam Vouchers. These disclaimers supplement the section "Disclaimers" below.

11. Coaching Services

The Qrise platform may enable you to connect with instructors through coaching video conferences, referred to as "Coaching Services." These sessions are provided by instructors who are not Qrise employees or agents. By purchasing or using Coaching Services, you agree to the additional terms in this section.

For clarity, Coaching Services are not "content" under these Terms. However, information you provide in connection with Coaching Services is considered content that you post and is subject to Section 5 above.

11.1 Cancellations and Refunds for Coaching Services

Purchases of Coaching Services are non-refundable, non-returnable, non-exchangeable, and non-transferable except as expressly stated in this section or required by applicable law. You may cancel a session for a full refund at least 48 hours before its scheduled time. If you cancel less than 48 hours before the session or fail to attend a booked session, you are not entitled to a refund. If the instructor cancels a booked session, you will receive a full refund. Attendance is determined by Qrise in its discretion. See our Refund Policy for further information.

11.2 Your Obligations

You are solely responsible for your conduct and for information you disclose in connection with Coaching Services. You may use only the third-party video-conferencing and scheduling tools made available through the platform. You are responsible for having an adequate internet connection and technical setup. You may not record, reproduce, or publish a session in whole or in part. You may not share session links, login details, or other access credentials with another person.

You may not behave inappropriately, harass or insult others, make hostile, sexist, or racist comments, engage in pornographic, unlawful, or otherwise unacceptable conduct, disclose false or misleading information or information that violates another person's privacy, record, reproduce, or publish a session, disrupt a session, or abuse an instructor. These restrictions supplement those in the section "Content and Conduct Rules."

11.3 Nature of the Relationship

Coaching Services are provided solely for individual, non-commercial, educational purposes. Your interaction with an instructor does not create a professional provider-client relationship, such as lawyer-client, doctor-patient, or financial adviser-client. Coaching Services are educational and consultative only. Information obtained through a consultation is not legal, medical, financial, or other professional advice and should not replace consultation with an appropriately qualified professional.

11.4 Coaching Services Disclaimers

Instructors are not employees or agents of Qrise, and Qrise is not responsible for interactions between you and an instructor through Coaching Services. Qrise does not guarantee any particular learning result because outcomes depend on the user's individual circumstances, preparation, and participation. Coaching Services are provided "as is" and "as available." We do not guarantee that you will obtain expected results, and you assume all risks associated with your use of Coaching Services. Coaching Services may be provided through third-party scheduling and video-conferencing solutions. Qrise is not responsible for the availability, security, or effectiveness of those third-party solutions. These disclaimers supplement the section "Disclaimers" below.

12. Miscellaneous Legal Terms

Like any other agreement, these Terms contain legal provisions that may be tedious to read but are important because they protect us against various possible situations and clarify the legal relationship between you and us.

12.1 Binding Agreement

By registering for, accessing, or using the Services, you agree to enter into a legally binding agreement with Qrise. If you do not agree to these Terms, do not register for, access, or use any of the Services.

If you are an instructor accepting these Terms and using the Services on behalf of a company, organization, government body, or other legal entity, you represent and warrant that you have authority to bind that entity.

These Terms, together with all agreements and policies incorporated by reference, constitute the entire agreement between you and us. For instructors, this includes the Privacy Policy, Refund Policy, Instructor Terms, and other documents published on the Qrise platform.

If any provision of these Terms is held invalid or unenforceable under applicable law, it will be replaced by a valid and enforceable provision that most closely reflects the intention of the original provision, and the remaining provisions will continue in effect.

A delay or failure by us to exercise a right does not waive that right, and we may enforce it later. A waiver in a particular instance does not constitute a general or future waiver.

The following sections survive expiration or termination of these Terms: Section 2 (Content Access and Lifetime Access), Section 5 (Qrise's Rights to Content You Post), Section 6 (Using Qrise at Your Own Risk), Section 7 (Qrise's Rights), Section 8.5 (Subscription Disclaimers), Section 9.4 (Qrise AI Feature Disclaimers), Section 10.4 (Exam Voucher Disclaimers), Section 11.4 (Coaching Services Disclaimers), Section 12 (Miscellaneous Legal Terms), and Section 13 (Dispute Resolution).

12.2 Disclaimers

The platform may be unavailable because of planned maintenance or a technical failure. An instructor may make misleading statements about content. We may encounter security problems. These are examples only. You acknowledge and agree that you will have no recourse against us merely because something goes wrong in such circumstances.

In more precise legal language, the Services, including all content, are provided "as is" and "as available." Qrise and its partners make no representations or warranties regarding the suitability, reliability, availability, timeliness, security, freedom from error, or accuracy of the Services and expressly disclaim all warranties and conditions, whether express or implied, including implied warranties of merchantability, fitness for a particular purpose, title, and non-infringement. Qrise and its partners do not warrant that you will obtain particular results from using the Services. Your use of the Services, including any content, is entirely at your own risk. Some jurisdictions do not allow the exclusion of implied warranties, so some exclusions may not apply to you.

We may discontinue any feature of the Services at any time and for any reason. Under no circumstances will Qrise or its affiliates, suppliers, partners, or agents be liable for damages resulting from such discontinuation or loss of access to a feature.

We are not responsible for delays or failure to provide any Service resulting from events beyond our control, including war, civil unrest, sabotage, natural disasters, interruption of electricity, internet, or telecommunications, or government restrictions.

12.3 Limitation of Liability

Use of the Services involves certain risks. For example, you may access health or wellness content, such as a yoga course, and suffer injury. You fully accept those risks and agree that you will have no right to recover damages from us merely because you suffer loss or injury from using the platform or Services.

To the extent permitted by law, Qrise and its partners are not liable for indirect, incidental, punitive, special, or consequential damages, including loss of data, revenue, profits, or business opportunities, personal injury, or death, arising under contract, warranty, tort, product liability, or any other legal theory, even if advised in advance of the possibility of such damages. Unless applicable law provides otherwise, Qrise's total liability is limited to the maximum amount paid by the user for platform Services during the preceding 12 months.

12.4 Indemnification, Release, and Legal Protection

If your conduct causes legal problems for us, we may seek legal remedies against you. You agree to indemnify, defend upon our request, and hold harmless Qrise and its officers, directors, suppliers, partners, and agents from third-party claims, demands, losses, damages, liabilities, and expenses, including reasonable legal fees, arising from: (a) content you post or submit; (b) your use of the Services, including your conduct in Coaching Services; (c) your violation of these Terms; or (d) your violation of any third-party right.

Your indemnification obligations survive termination of these Terms and your use of the Services.

12.5 Governing Law and Jurisdiction

In these Terms, "Qrise" means the legal entity that owns and operates the Qrise platform.

These Terms are governed by and construed in accordance with the laws of the Republic of Cyprus, without regard to conflict-of-law principles.

Any dispute, controversy, or claim arising from these Terms or relating to use of the Qrise platform, including formation, performance, breach, termination, or invalidity, is subject to the jurisdiction of the competent courts of the Republic of Cyprus.

If mandatory laws of the user's country of residence provide additional judicial remedies or consumer-protection rights, those rights remain available to the extent required by applicable law.

Nothing in this section limits Qrise's right to seek interim relief, injunctive relief, or other remedies in any competent court to protect intellectual property rights, confidential information, or other legitimate interests.

12.6 Claims and Notices

No claim, regardless of form, arising from or related to this agreement may be brought by either party more than one year after the cause of action arose, except where such a limitation is prohibited by law.

Notices and other communications under this agreement must be made in writing and delivered by registered mail with acknowledgement of receipt or by email. We may send notices to the email address associated with your account, and you may send notices to: **(Qrise email address)**.

12.7 Relationship Between the Parties

You and Qrise acknowledge that no joint venture, partnership, employment, contractor, or agency relationship exists between us.

12.8 Assignment

You may not assign or transfer these Terms or the rights and licenses granted under them. For example, if you registered an account as an employee of a company, the account may not be transferred to another employee. We may assign these Terms or the rights and licenses granted under them to another company or individual without restriction. Nothing in these Terms creates any right, benefit, or remedy for a third party. You agree that your account is non-transferable and that all rights in your account and under these Terms terminate upon your death.

12.9 Sanctions and Export Laws

You represent that your use of the Qrise platform does not violate applicable law, sanctions imposed by the European Union or the Republic of Cyprus, or other mandatory rules of international law.

If, during the term of this agreement, you become subject to sanctions or other restrictions that prevent us from providing the Services, Qrise may restrict or terminate access to the platform to the extent necessary to comply with the law.

12.10 Recommendation Systems

Our recommendation systems suggest content that may interest you based on factors such as content with which you have already interacted, your search history on the platform, other users' interactions with content, and information you provide when interacting with our website or applications.

13. Dispute Resolution

13.1 Informal Resolution

Qrise seeks to resolve disputes and disagreements with users through negotiation and good-faith cooperation. Before commencing court proceedings, the parties agree to make reasonable efforts to resolve the dispute by sending written notice to the other party.

A user may submit a complaint through the Qrise Support Team or using the contact details published on the platform.

13.2 Written Notice of Dispute

A party that believes its rights have been violated must send the other party a written notice describing the circumstances of the dispute and the relief sought.

The parties will review the complaint in good faith and attempt to resolve the dispute within 30 calendar days after receipt of the notice.

13.3 Governing Law and Venue

If a dispute cannot be resolved through negotiation, it will be determined by the competent courts of the Republic of Cyprus in accordance with Section 12.5 of these Terms.

These Terms are governed by and construed in accordance with the laws of the Republic of Cyprus.

If mandatory laws of the user's country of residence provide additional consumer rights, those rights remain available to the extent required by applicable law.

13.4 Continued Performance

The existence of a dispute between a user and Qrise does not release either party from obligations that arose before the dispute, unless otherwise provided by law or agreed by the parties in writing.

14. Updating These Terms

Qrise may amend, supplement, or update these Terms at any time to reflect changes in law, development of platform functionality, changes in business processes, or other justified reasons. If we make a material change, we will notify you using customary methods, such as sending an email to the address associated with your account or posting a notice through the Services. Unless applicable law provides otherwise, changes take effect when published on the platform or on another date specified in the notice.

Your continued use of the Services after changes become effective means that you accept the changes. Revised Terms supersede all previous versions.

15. How to Contact Us

If you have questions about these Terms, operation of the platform, payment for Services, or processing of personal data, you may contact Qrise through the Support Team or using the contact details published on the platform.

Qrise seeks to review user inquiries within a reasonable period and provide appropriate support in connection with the Services.